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July 6, 2005

Re: paperlessUSA

To Whom It May Concern:

It is my pleasure to recommend paperlessUSA.

We have engaged their services in both major litigation and client support. The service we received from paperlessUSA was exemplary. We also deeply appreciated the many insights and suggestions that they supplied, which led us to greatly simplify our processes and lowering cost of service. Our firm is currently using some of their work as part of our marketing efforts to prospective clients.

I have recommended paperlessUSA to several friends and clients for direct support. They have always thanked me for that recommendation, not out of courtesy, but because of the work that was performed.

Very truly yours,

A handwritten signature in black ink, appearing to read 'SLH', written over the typed name and title.

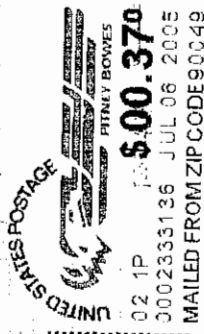
Steven L. Hoch  
For HATCH & PARENT  
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SLH:jls

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